

Operasoft, at the core of your operations



OPERASOFT



Operasoft, Quebec's leading xRM firm, offers management solutions to service companies.

'We offer businesses and municipalities integrated solutions for the management of their customers and the coordination of their operations, solutions perfectly adapted to their specific needs. This way, our customers profit from the absolute control of their operations. The gains are financial profits and significant service quality, easily measurable.' Paul-Andre Savoie, Operasoft's President and CEO

**SPECIALIZED BUSINESSES
SOLUTIONS FOR**

Snow Removal
Sanitation
Municipal Management

Financial services
Media
Retail

www.operasoft.ca

OUR PRODUCTS

Microsoft Dynamics CRM/ xRM

Maestro

- » Portal and business applications

Modis

- » Workstation for vehicle dispatching

Metronome

- » Biometric pay terminal

Sentinel

- » Tracking, GPS dispatching, route planning

Advisory Board

- » Counselling and coaching in management

Trustworthy solutions for taking informed decisions

PROSPECTION / MARKETING
SALES
OPERATIONS
DISPATCHING
MAINTENANCE
CUSTOMER SERVICE
HUMAN RESSOURCES
FINANCES

Group all your business applications together on a single platform.

YOUR ADVANTAGES

- * Improvement of productivity from the preparation to the completion of the service offer
- * Better quality of the customer relationship
- * Real-time measurements of commercial and operational activities
- * Reduction of the time necessary to carry out the procedures
- * Optimization of human and material resources
- * Remote management of multiple sites
- * Increase of the staff's reactivity due to their direct access to the information
- * Easy adoption for Microsoft Office users

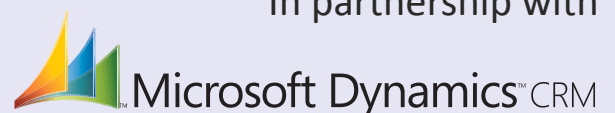
Management in real time

You follow in real time :

- *The progress of your operations using Google Earth
- *Your customers requests and their status

You have an overview of your activities and your contacts at any time.

In partnership with



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